

Job Description: Data Centre Installation Technician

Technology Access Group is seeking a Data Centre Installation Technician to assist their team in managing data centre builds and installation projects for large corporations throughout Southern Africa. The role is a full-time position that reports to the company Operations Manager.

About TechAccess

TechAccess is a division of Technology Access Group; a services and solutions orientated company in the IT sector. Our goal is to assist our clients in optimising their business processes, with the aid of cutting-edge technology. We achieve this through innovation, focus, consultation and by establishing an understanding of your business needs. To address our clients current and future needs, we have established two focuses as a one-stop shop for all your requirements namely Data Centre Fit-Out Infrastructure Solutions and Networking and Structured Cabling Solutions.

The Team

TechAccess has a staff compliment of 28 employees made up of sales, production, and operations teams. We have a footprint in South Africa, Zambia, Kenya, Mozambique, Ghana, and Nigeria. Over the past 5 years our company has experienced a period of exponential growth. Our company is at the beginning of an exciting transformation as it prepares for the next step of growth and evolution.

Key Roles and Responsibilities

- Assist the Operations teams in delivering Data Centre infrastructure & Fit-Out Solutions timeously.
- Be able to work on various customer sites (across Africa) for extended periods as needed on a project by project basis
- Be comfortable working with various power and hand tools
- Assist in defining project schedules, assist with resource allocation, and monitor progress
- Help project team with requirements elicitation and scoping
- Assist in implementing project scope and deliverables
- Help identify, manage, and resolve issues and project related risks
- Assist with project documentation where required
- Report on project progress offer viable solutions and opportunities as they arise
- Enable decision making
- Be able to be a team leader and take charge of installations where needed
- Have a vehicle or mode of transport to get to and from site or designated work place

Key Competencies

- Excellent communication, negotiation, and conflict resolution skills
- Flexible and adaptable
- Strong organisational skills
- Proven leadership skills
- Presentable verbal and written ability
- Detail-oriented
- Customer-focussed mindset
- Be able to work with teams internally well and get along with people of various backgrounds and cultures or ethnic groups
- Have an attitude of learning and skills development
- Be medically certified and fit for work
- Demonstrate accuracy and thoroughness

Minimum Requirements

- 3+ years of experience working in Data centre environments or related fields
- Have a good understanding of Data centre principles and operations including the various disciplines found in these environments.

- High school diploma required

Preferred Requirements

- Any data centre related certification (CDCP, DCF, CDCTP, CDCDP, CNCI)
- Proficiency with MS office tools such as MS Excel, MS Word etc

Remuneration

R240K approx. per annum depending on experience (Negotiable)

Benefits

- Petrol Card (TBC)
- Cellphone Allowance (TBC)
- Paid courses to improve your skills

Those interested in applying for the position should please send their CV/resume and a cover letter to jaxon@techaccess.co.za